



## **HAWTHORNE SERIES LIFETIME GLASS BREAKAGE WARRANTY**

### **GLASS BREAKAGE:**

Midway Windows & Doors, Inc. the manufacturer of the Hawthorne Series of Alliance Vinyl Window Systems warrants that if the glass is broken for any reason after the window has been installed, Midway will provide you with a replacement insulated glass unit at no charge. The warranty is in force for as long as the original purchaser resides in and owns the property in which the Hawthorne windows were installed. The warranty is not transferable. Installation is not covered, and is the sole responsibility of the homeowner. This glass breakage warranty only applies to Midway's Hawthorne Series of windows. If the Hawthorne is used in a new construction application, the warranty will take effect with the occupancy of the home.

### **EXCLUSIONS:**

This warranty is provided only for windows purchased for and installed in single family residential dwellings. It does not apply to commercial buildings, rental property, apartments, multi-family units, schools, etc. Removal of the windows from the opening invalidates the warranty. Acts of God (i.e., fires, windstorms, hail, hurricanes, flooding, tornadoes, earthquakes) and acts of civil unrest, wars and riots are excluded from coverage.

### **CLAIMS PROCEDURE:**

Notify the retailer or installing contractor and they will submit a claim under the warranty claim procedure as set forth by Midway Windows & Doors, Inc. As part of the claims procedure, Midway reserves the right to inspect the premises prior to replacing the unit of glass if it desires. A reasonable time shall be allowed for such an inspection.

Once accepted as a valid claim, Midway will deliver the replacement glass to the Midway distributor who placed the original order.

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